

CLSD Program Greater Albury Action Plan 2024 – 2025 19 March 2024

Improve our knowledge about legal services that are available and build skills and confidence in making sure that people with complex needs get the right legal help		
Actions	What we need (resources)	Monitoring and notes
Engage with new partners in areas of need. Q2: The Hive, Albury Birth certificate event for young people, hosted by Yes Unlimited.	Host partner and connection with local services to invite for meeting and/or training. Free birth certificate allocation remaining for 2023/24 FY: 33	
Q3: 'Legal information and free help' event (name TBC) in Deniliquin. Include local community services meeting (forum-style and a legal spotting capacity building session with Murrumbidgee Local Health District), wills (TBC) birth certificates and free legal help.	Murrumbidgee Local Health District – onsite session with staff re: legal health check /CLE about what assistance can be provided – bite size law sessions CLSD coordinator to speak to Yarkuwa Learning Centre, council and community orgs including police, Intereach, Vinnies, TAFE. Legal partner for wills clinic – CLSD coordinator to research local options	What does the evidence tell us about potential legal needs in Deniliquin (CLSD Program to collate) HRCLS holding wills clinic @ AWAHS, May 2024 (not a CLSD event)
How we work together - meeting structure and priority issues for meetings		
Actions	Resources	Monitoring and notes
Legal issue spotting sessions to become a standard item at GA CLSD meetings - to practice legal health checks, making referrals and developing strategies for what happens when a service has a conflict.	Legal referral guide (already developed - to be uploaded and coordinator to share link) HRCLS legal check-up / Legal Aid NSW check-up tool Utilise case studies from CLSD bank or from experts Establish where there are differences/overlaps in service provision; strengthen service networks,	Supports No.1 action as well

Theme of meeting determines who is present and the content for a case study.	sharing success stories and highlighting gaps in service provision.	
Q4. CLSD themed meeting: Alcohol and drug services/mental health services.	CLSD coordinator to liaise with Murrumbidgee Health in relation to: <ul style="list-style-type: none"> - what is available - where the community Drug and Alcohol teams are located in the region and how to connect with them - How to provide wrap around care 	
HRCLS and Legal Aid NSW to deliver professional development sessions to Yes Unlimited, Verto and CVGT to increase referral pathways.		Some community services need better access to secondary consults - HRCLS
Work collaboratively to assist agencies to improve referrals for their vulnerable and disadvantaged clients		
Actions	Resources	Monitoring and Notes
Community services guide for use by both legal and community services for various locations in the region.	GA Legal Guide - HRCLS to investigate the potential to add community services to the guide.	
CLSD calendar of events/trainings/meetings	Item in GA CLSD monthly newsletter and at meetings	
2025 Potential Actions / Events		
Actions	Resources	Monitoring and Notes
Q1 - Disasters and insurance with Disaster Response Legal Service NSW (TBC)	CLSD coordinator to liaise with Legal Aid NSW	
Event or meeting in an area of need: Finely, Berrigan, Corowa		