

## Greater Albury CLSD Program meeting

25 May 2023, 1.30pm to 3.00pm, In person – Albury Library & Museum

### MINUTES

**Present:** Colette **Quin** (CLSD Regional Coordinator, HRCLS), Anthony **Nguyen** (HRCLS), Navinesh **Nand** (Legal Aid NSW)

**Apologies:** Kate **Halliday** (CLSD Program Manager, Legal Aid NSW), Andrea **Ryder** (Community Navigator Humanitarian Settlement Program (HSP), Michelle **Conroy** (Carer Advocate, Family & Carer Mental Health Program Door Mental Health Murrumbidgee NSW), Rohan **Harrison** (Legal Aid Albury), Tracy **Zani** (Centre Manager & Welfare Practitioner - Westside Community Centre), Stacey **Franklin** (Westside Community Centre)

Agenda item	Discussion	Action/Outcome
<b>1. Opening and Acknowledgement</b>	<p>Colette welcomed everyone to the winter edition of Greater Albury CLSD meeting.</p> <p>Thank you all for taking the time out of your busy schedules to be here today.</p> <p>Acknowledgement of Country – Greater Albury CLSD – Colette read I would like to acknowledge the Traditional Owners of the land on which we work and meet. I pay my respects to their Elders, past, present, and emerging, and extend my respect to Aboriginal and Torres Strait Islander people who are here today. I recognise the enduring relationship that Aboriginal people have with Country across our Greater Albury CLSD region. As a worker in the legal sector, I acknowledge the discrimination and disadvantage that Aboriginal people, families, and communities have experienced, and continue to experience in our legal system. Our work to achieve a just society for all, comes from a foundation that values and respects Aboriginal custodianship of this country.</p>	

	These include the Wiradjuri people in the Albury region, the Wamba Wamba Perrepa Perrepa people in Edward River LGA including Deniliquin and the Bpangerang people in the Federation LGA including Corowa.	
<b>2. Meeting Agenda and Purpose</b>	<p><b>Purpose:</b> Reacquaint with and get to know one another.</p> <p><b>Agenda:</b></p> <ul style="list-style-type: none"> <li>• Presentations x 2</li> <li>• Update on 2023 projects to date: <ul style="list-style-type: none"> <li>- Birth certificate day - Deniliquin 23 May 2023 - learnings</li> <li>- Cut it Out family - domestic and family violence workshops</li> <li>- Law Week - Women in Law Breakfast - learnings</li> </ul> </li> <li>• Follow-up on WDO / fines discussion</li> </ul>	CQ and NN to meet and work on WDO
<b>3. Previous meeting Icebreaker</b>	<ul style="list-style-type: none"> <li>• Apologies.</li> <li>• Issue with CLSD email inbox and CiviCRM is now rectified.</li> <li>• Left Amanda Finmore off those present at meeting on 29.3 – my apologies.</li> <li>• Actions from last meeting <ul style="list-style-type: none"> <li>• FASS presentation did everyone receive it?</li> <li>• NCAT hearings regarding tenancy issues – Kate Halliday advises that she is following that up – work in progress.</li> <li>• WDO Colette and Navinesh have had some discussions – will do further work and report back to the Q3 meeting.</li> </ul> </li> <li>• Around the Room – What is happening in your space at the moment – trends – issues – heads up.</li> </ul>	
<b>4. Guest Speakers Gamble Aware Legal Education Program</b>	<p><b>Karen Bevan</b> - Principal Consultant - Connect Consulting – Outcomes of consultation in conjunction with the Centre for Community Welfare Training on behalf of the Office of Responsible Gambling, Hospitality &amp; Racing to design and deliver training and resources to support legal services to build and strengthen relationships and referrals between them and gambling support services.</p> <p>Input into development of the plan to roll out education and engagement activities / resources for legal practitioners and for staff in Gamble Aware programs.</p>	CQ to

	<p>Education and engagement activities will be delivered face to face (in each region), online and/or by e-learning in the second half of 2023.</p> <p>Engaging gamble aware services to address legal issues and connect with legal providers and services.</p> <p>Second phase of project, engaging across regions to legal service providers and gamble aware services, also connecting with CLSD's.</p> <p>Often gamblers do not disclose issues around gambling, and this avoidance can exacerbate other problems like debt and family violence. Often clients engage with service providers only in times of crisis.</p> <p>Navinesh – not exposed to clients with gambling issues in Albury. Are we not asking the right questions? Is it a triage problem? We should get more service providers on-board, courts, police, mental health service providers, health service providers, counsellors, etc.</p>	
<p><b>5. Guest Speaker Transforming Justice Australia</b></p>	<p><b>Thea Deakin – Greenwood</b> - Transforming Justice Australia - a restorative justice practice for people harmed by sexual abuse, those responsible, their families and community.</p> <p>Background is community based lawyer, mainly a lawyer all of her career in NSW, Aboriginal Women's Legal Service, KnowMore, live in the Blue Mountains.</p> <p>Clients want to be believed, to be validated, acknowledgement from perpetrators, but our systems are not very good at delivering those things.</p> <p>Restorative practices is about getting the perpetrators and victim survivors together to heal.</p> <p>Dr. Jane Bolitho is co-founder</p> <p>No guidelines, legislation, accreditation around this space. Restorative practices are not new and has been around for decades.</p> <p>Services are free.</p>	<p>CQ to</p>

	<p>Developing training and consulting services.</p> <p>With regard to supported referrals for perpetrators, Transforming Justice Australia would not contact victim survivor without express consent.</p> <p>Referrals via website. There is a phone number.</p> <p>The restorative process does not necessarily need to involve the harm doer if the harmed person does not want it. It can also involve other people that may have been involved in harm that occurred in response to the harm. E.g. not believing the victim, strained intimate relationships, etc.</p> <p>Listening to needs of clients around sexual abuse issues, e.g. how it has affected their lives, not attending family events, disconnected from certain people. Clients may not know that there are restorative processes.</p> <p>This service is not highly advertised as that would inundate capacity.</p>	
<p><b>6. Proposed Projects for 2023 and coordinator update</b></p>	<p>- Women in Law breakfast 18 May 2023 held at the Mantra in Albury 78 women attended. Magistrate Sally McLaughlin gave an amazing speech covering the history of women in the law, her amazing career and inspired us all to aim high and keep on trying but most of all. It has been suggested that this can be opened up to all to attend in following years. A very big thank you to the GA CLSD for providing 10 tickets to organisations that normally wouldn't attend - Gateway Health, WDV CAS, Women's Centre, MCV, Intereach and AWAHS.</p> <p>- Birth Certificate/ LHC clinic held at Deniliquin on 23 May 2023 - 14 appointments booked in. 10 actual attendees – 10 Vic Birth Certificates, 6 NSW Birth certificates processed. Victoria BDM had a presence by telephone and were so impressed by the need that they committed to trying to attend face to face in the future.</p> <p>CQ will take learnings from this event and work on further events / cross border events for Albury / Wodonga, Finley, Corowa in the new financial year.</p> <p>Thank you to the GA CLSD for administration, advertising and organisation of the event. It was a huge success.</p>	

	<p>- CQ to begin working on: Cut it Out domestic and family violence workshops – Albury, Deni and Corowa – Monday afternoon and supply juice / punch. Can we pitch it to Hairdressers, beauticians, personal trainers, Nail Spas, Gyms. Michelle from One Door indicated interest in assisting with this in Deniliquin. The event is also on the agenda at the next Border Domestic Violence Network meeting on 22 June 2023 – so it’s building momentum. Corowa Intereach very keen to assist in their region.</p> <p>- WDOs and Fines – Further discussion required.  Actions from 2023 / 2024 Action Plan  -Deniliquin – increase WDOs and WDO sponsors.  -Albury – increase number of 18-24 year olds on WDOs rather than using Centrepay.  -Corowa – Increase WDO sponsors.  -Advocate to WDO governance group about constraints on community services to act as WDO sponsors.</p> <p>Further projects from Action Plan 2023/2024:  - Birth certificate &amp; LCH for young people  - CLE on Centrelink Rights and Payments  - CLE on rights in police custody  - Hold regular law check ins at CLSD meetings.  - Opportunities to educate and build awareness about access to requests to the NDIS for the community, local GPs and Allied health services.  - Improve Information sharing about what payments and services are available to women facing financial hardship.  - Hold a focussed meeting once a year on domestic &amp; family Violence – include focus on services for men &amp; LGBTQI+ people.  - Hold event during 16 days of activism (25.11 to 10.12.2023)  - Hold information forum with agencies working with survivors &amp; perpetrators to inform &amp; promote referral (include men, LGBTQI+ &amp; young perpetrators)  - Promote conversation about issues people affected by DV / FV are having - continuous-CLSD meetings &amp; Forum attendances.  - Address legal gaps – Private Lawyers accepting F/L work, NSW care &amp; protection matters, Representation for all parties in AVO matters, raise awareness of legal assistance available to aboriginal people.  -CLSD Operation Fines Clawback</p>	<p>CQ will report on Cut it Out at next meeting.</p> <p>CQ to email NN – WDO intel. CQ and NN to meet and work on WDO</p> <p>Have had an enquiry from Amber Murphy – Intereach Corowa for assistance accessing NDIS – can anyone assist?</p>
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	<ul style="list-style-type: none"> <li>- Collaborate with A&amp;DLS to set up referral process for people who need wills and other documents (CQ).</li> <li>- <b>Addition to Action Plan</b> - Input and participation in the roll out of face to face education and engagement activities/ resources for legal practitioners and staff in Gamble Aware Programs.</li> </ul>	
<b>Other Business</b>	NN advised that LA NSW has a new Civil Blue Print with an information only component. Not everyone that rings will speak to a solicitor. They will be filtered to Law Access NSW first.	CQ to speak to NN about providing information at next CLSD meeting.
<b>7. Next meeting</b>	<b>23 May 2023 1.30pm to 3pm Albury Library Museum</b>	